

Signature: \_\_\_\_\_



**Customer Service Request Form**  
For Branch Office Use Only (Encircle Requested SR/S)

Space for Barcode

**Debit Card:**

Deactivation of Debit Card Number

Reactivation of Card Number

Issue Debit Card Pin Duplicate

**Stop Payment Request**

Number of Cheque(s) \_\_\_\_\_

Payee Name \_\_\_\_\_

Cheque Number \_\_\_\_\_

Date \_\_\_\_\_

Reason \_\_\_\_\_

Amount \_\_\_\_\_

Aadhaar Number

Name on Aadhaar \_\_\_\_\_

Internet Banking

Issuance of Login Password

Issuance of Login ID

Issuance of Login ID & Password

Issuance of Passbook

Signature Verification

Balance Confirmation Certificate

**Signature Change Request**

Please update my signature

Old

New

**Standing Instructions**

Please transfer Rs \_\_\_\_\_ (in words \_\_\_\_\_) from my

Account No \_\_\_\_\_ to Account No \_\_\_\_\_ in the Name of

\_\_\_\_\_ on \_\_\_\_\_ of every month W.e.f

Other \_\_\_\_\_

\_\_\_\_\_ I/We read and understood and agree to be

bound by the Terms and Conditions to various products and services including SMS Banking, E-statement & Internet Banking, including Terms and Conditions related to sharing of relevant information under foreign tax laws like FATCA, as displayed on <https://www.slicebank.com/>. I agree that the Bank may debit service charges plus taxes to my account wherever applicable.

DATE: \_\_\_\_ / \_\_\_\_ / \_\_\_\_ PLACE: \_\_\_\_\_ CUSTOMER SIGNATURE: \_\_\_\_\_

**FOR BRANCH OFFICE USE ONLY**

Certified that this Request Letter is complete in all respect & all relevant documents are obtained & verified including mode of operation and signatures of the A/c. The request may please be processed. The form has been personally submitted by the Customer. I have satisfied myself about the identity of the Customer by verifying his/her Debit Card/ KYC documents & also his/ her signature in Bank's records. I have done proper due diligence for updating the records of the Customer on his/her request at no-base branch.

REQUEST RECEIVED DATE: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

ACTION TAKEN DATE: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

REQUEST ACCEPTED BY: \_\_\_\_\_ EMPLOYEE NUMBER: \_\_\_\_\_ Signature: \_\_\_\_\_

**Acknowledgement**

Request Received From: \_\_\_\_\_

Account No.: \_\_\_\_\_

Date \_\_\_\_\_ Time \_\_\_\_\_

Signature: \_\_\_\_\_